

Warranty Policy for Purchase of the M-Nav

12 Month M-Nav Return to Base Warranty:

The Navman M-Nav is covered as standard by an initial 12 month return to base hardware warranty. The faulty unit should be returned to Navman at the customer's expense via a reputable courier with proof of delivery. Before sending it back, a returns number should be obtained from Navman and enclosed with the return. Should the failure be due to a hardware fault then the faulty hardware will be replaced and sent back to the customer at Navman's expense. The failed hardware will not be returned to the customer. Wiring faults associated with the M-Nav are NOT covered (these are covered by the warranty attached to the Halo/Qube/Qube2).

This warranty does NOT cover physical damage. If it is found that hardware itself is physically damaged then the customer may purchase a replacement as listed under Adhoc Support.

Adhoc Support:

Adhoc Support is applied to any hardware not covered by warranty (where the existing warranty has expired or been voided).

Hardware replacements are chargeable. Replacements from refurbished stock are subject to availability. Should no refurbished stock be available, replacements may be purchased from new stock.

M-Nav refurbished: £445 (subject to availability)
M-Nav new: £745