

Warranty Policy for Purchase of the MDT

12 Month MDT Return to Base Warranty:

The Navman MDT is covered as standard by an initial 12 month return to base hardware warranty. The faulty unit should be returned to Navman at the customer's expense via a reputable courier with proof of delivery. Before sending it back, a returns number should be obtained from Navman and enclosed with the return. Should the failure be due to a hardware fault then the faulty hardware will be replaced and sent back to the customer at Navman's expense. The failed hardware will not be returned to the customer. Wiring faults associated with the MDT are NOT covered (these are covered by the warranty attached to the Halo/Qube/Qube2).

At the end of the 12 Month MDT Return to Base Warranty the customer has the following warranty option.

12 Month MDT Extended Return to Base Warranty:

The 12 Month MDT Extended Return to Base Warranty provides hardware replacement from refurbished stock under the same conditions as the 12 Month MDT Return to Base Warranty.

Cost Per MDT Per Week: £0.50 (to be paid quarterly and in advance by Bank Standing Order, to run in the same quarterly period as the service provision bank standing orders.)

No warranty described here covers physical damage. If it is found that hardware itself is physically damaged then the customer may purchase a replacement as listed under Adhoc Support.

Adhoc Support:

Adhoc Support is applied to any hardware not covered by warranty (either by customer choice not to pay for one, or the existing warranty being voided).

Hardware replacements are chargeable. Replacements from refurbished stock are subject to availability. Should no refurbished stock be available, replacements may be purchased from new stock.

MDT refurbished: £145 (subject to availability)
MDT new: £245